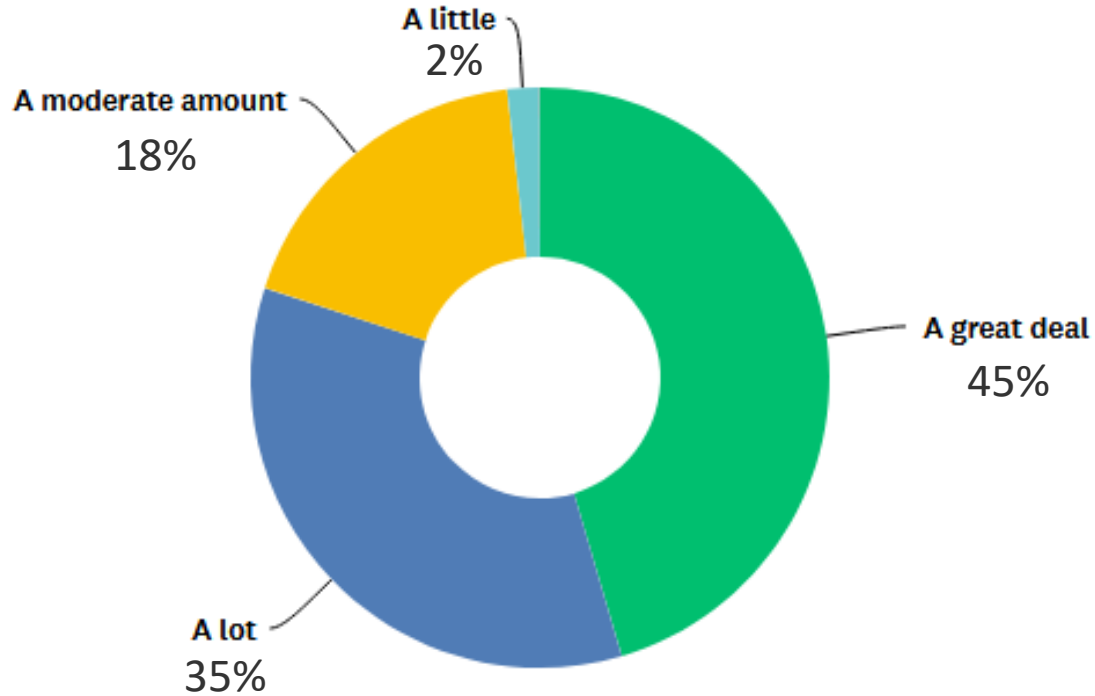




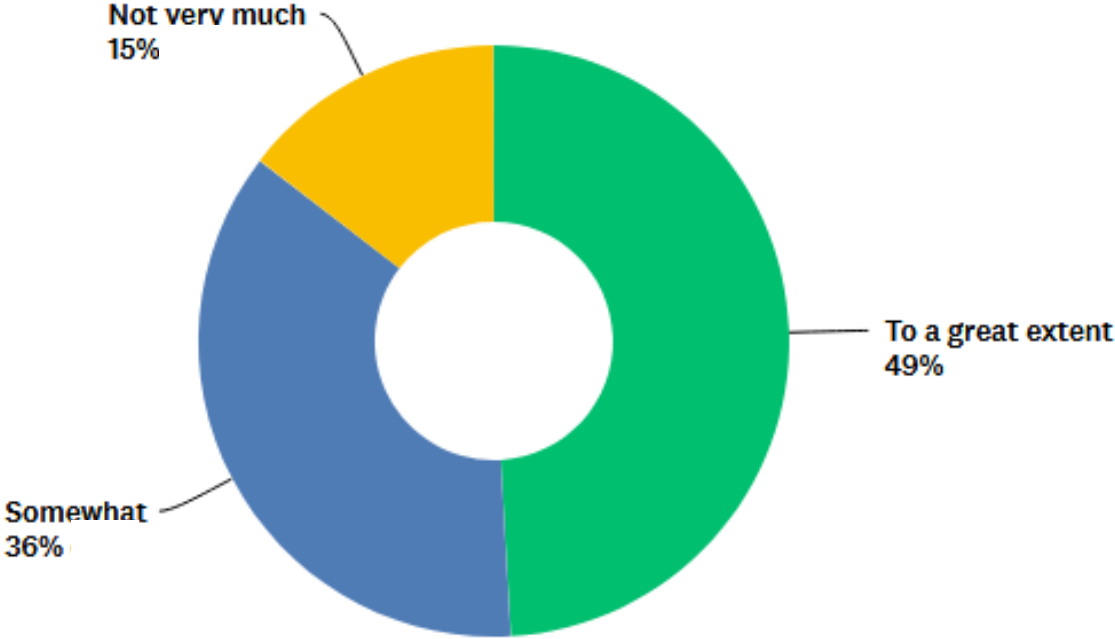
Member Survey on the Business Impact of the Coronavirus

March 27, 2020

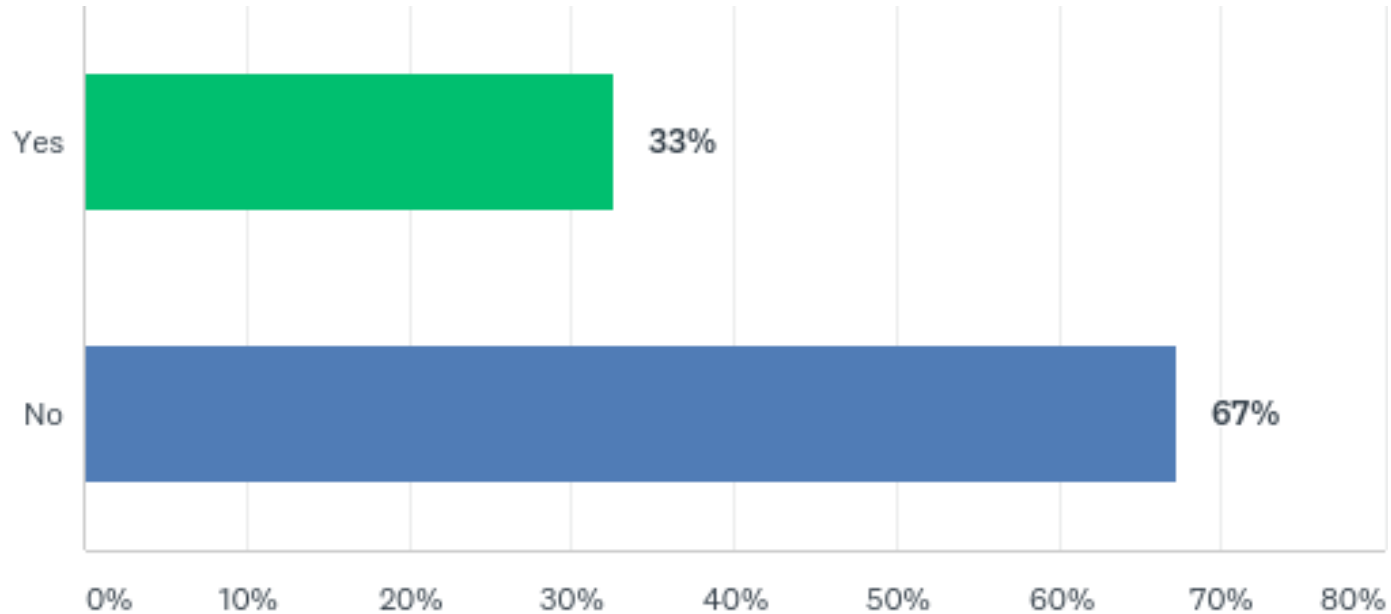
How concerned are you about the economic impact of the coronavirus in Vietnam?



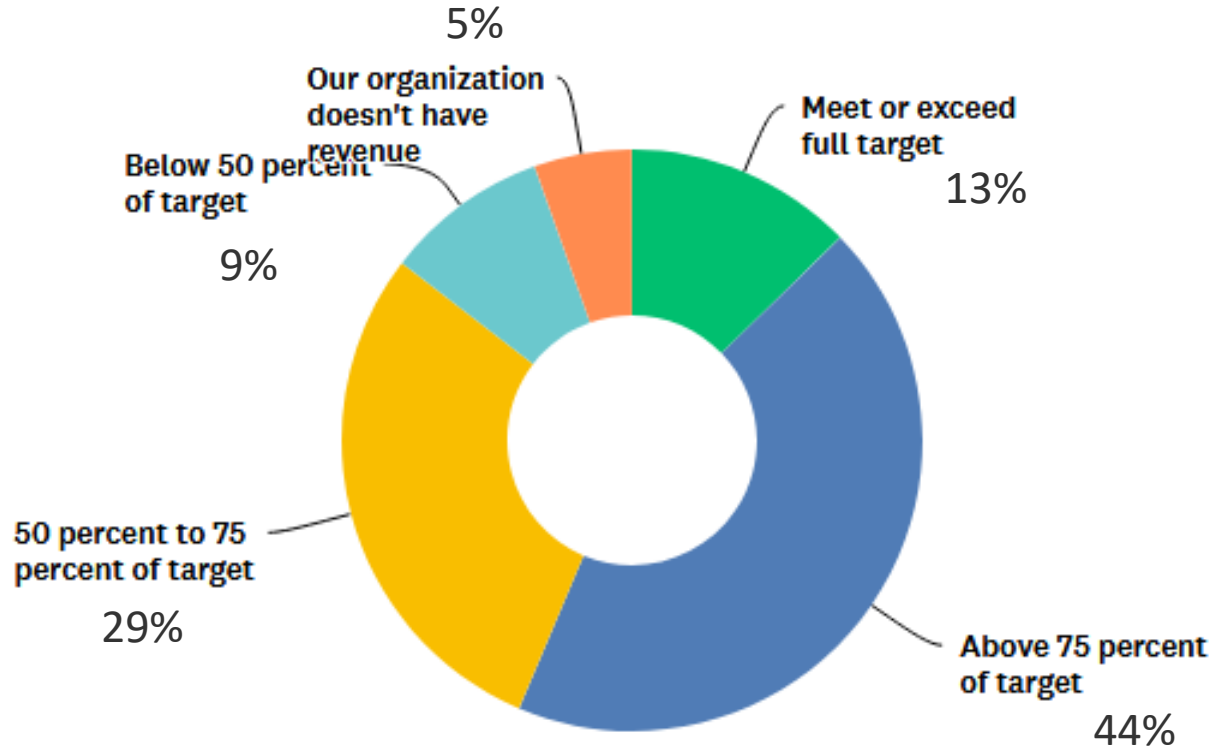
To what extent has the coronavirus outbreak impacted your business operations in Vietnam?



Is your company re-evaluating its Vietnam business strategy as a direct result of the virus outbreak?



Based on your best guess today, how do you expect your business to perform this year?

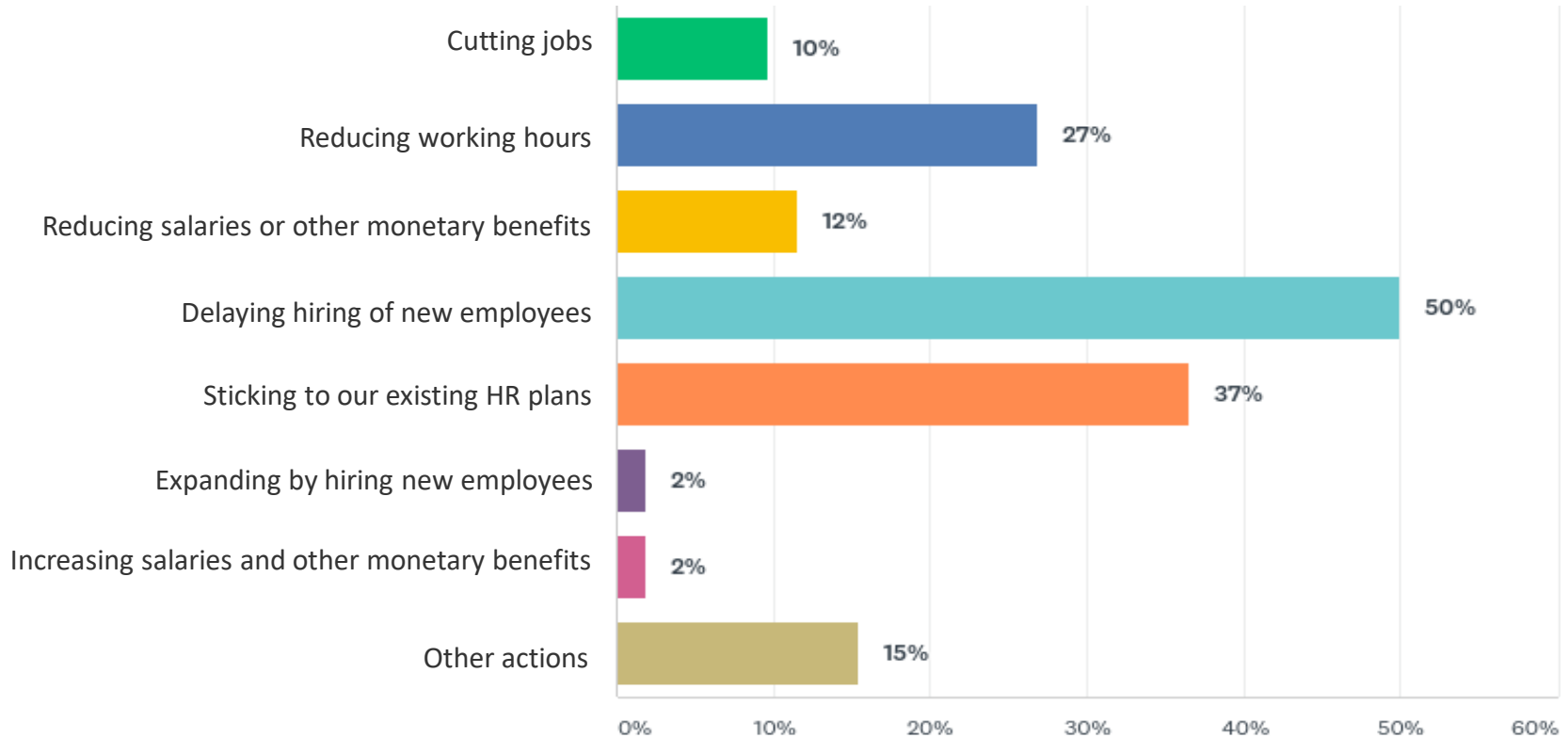


Top 8 biggest business challenges right now

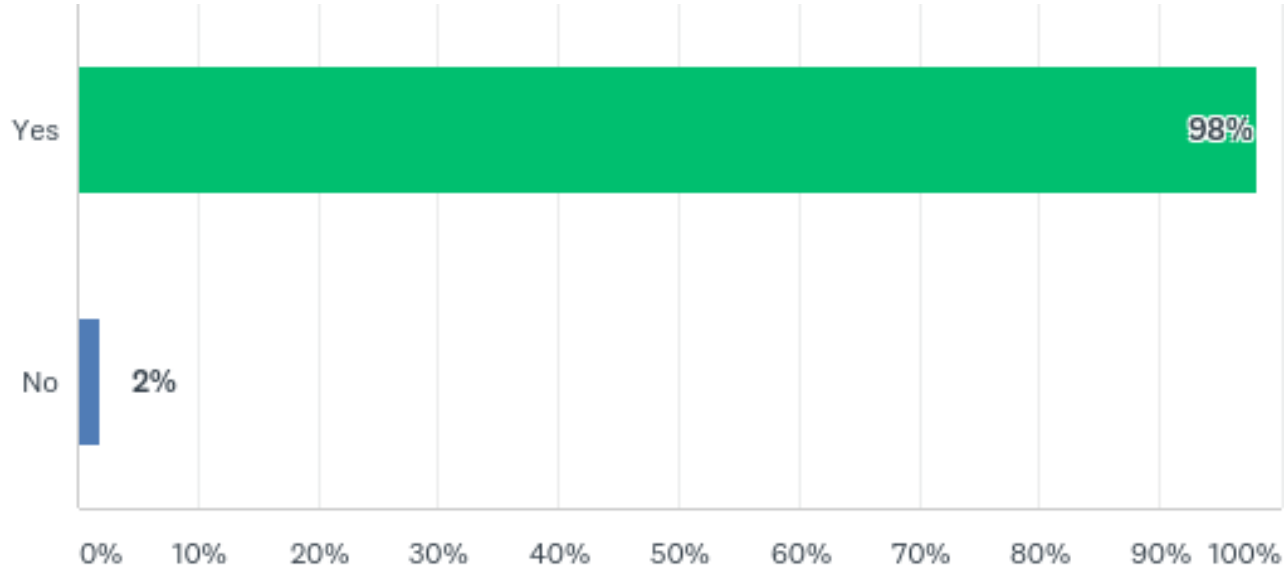
(1 = the biggest challenge)

- 1 - Reduced revenue / demand for my products or services
- 2 - Reduced staff productivity do to workplace changes (i.e. working from home)
- 3 - General uncertainty in the economy
- 4 - Cannot get the people I need to come here due to travel restrictions
- 5 - Increased costs
- 6 - Difficulty managing my team
- 7 - Finding adequate childcare solutions due to continued school closures
- 8 - Inability to source materials/products/supplies

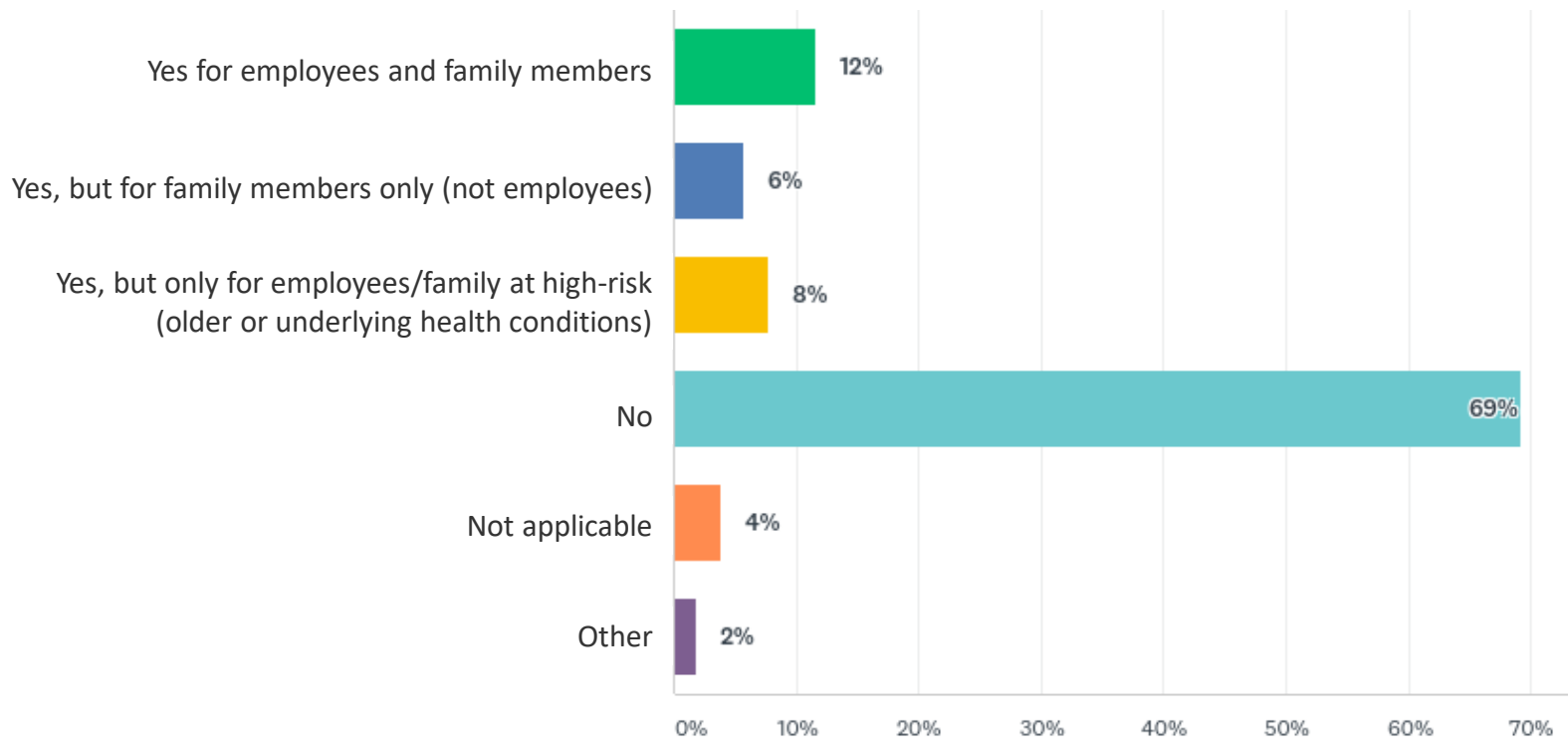
Based on the current economic uncertainty, my company in Vietnam is...



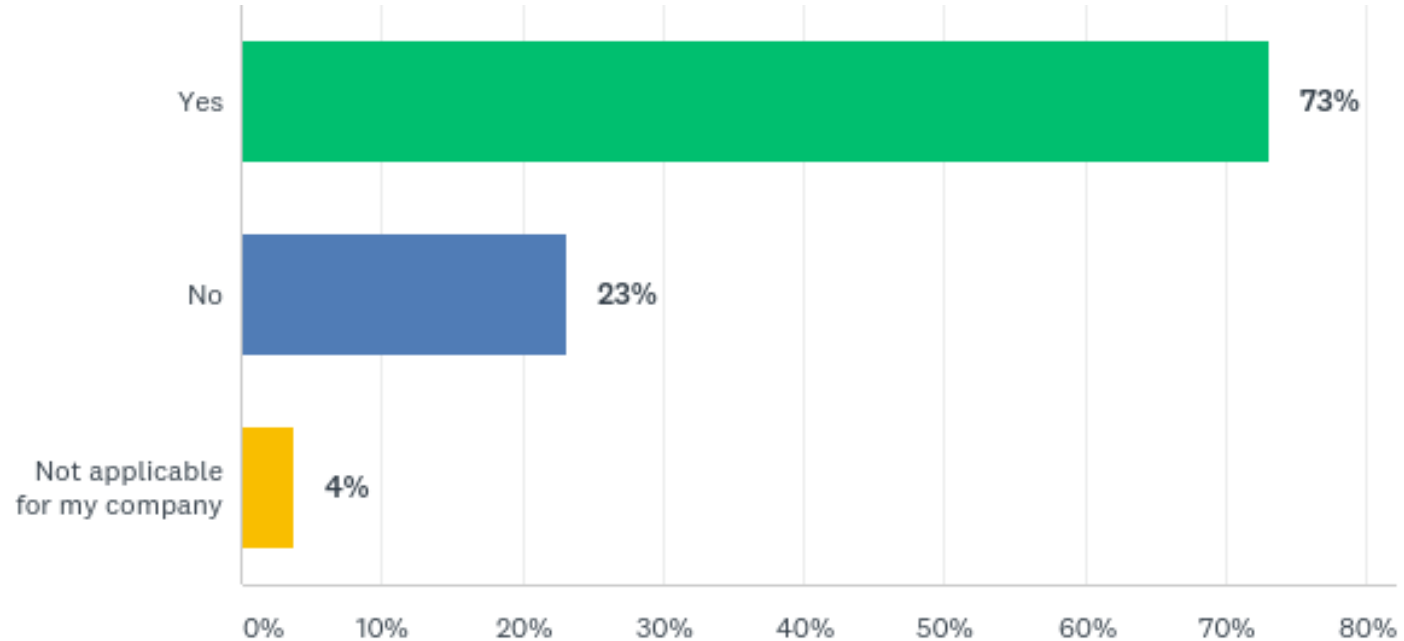
Is your company taking action to minimize potential transmission of Covid-19 between employees and/or between employees and the public?



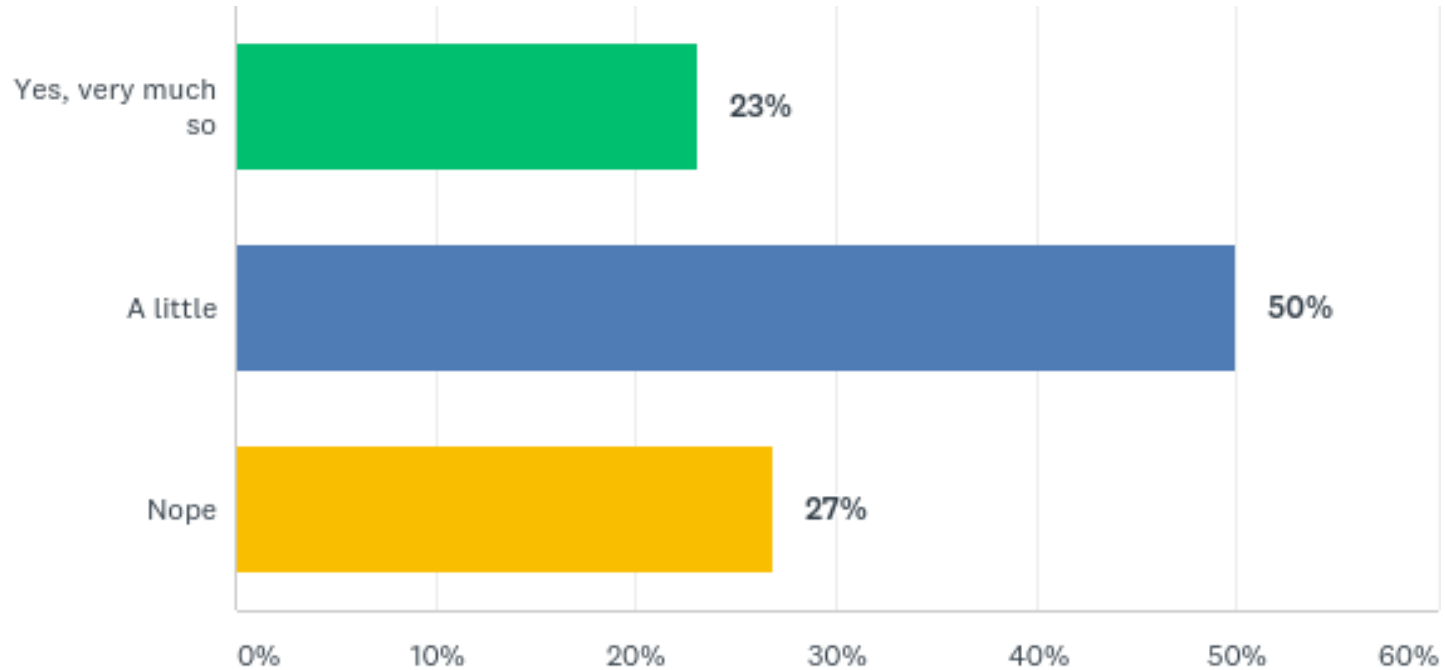
Has your company already or is it likely to repatriate any staff and/or family members back to their home countries outside of Vietnam as a result of Covid-19?



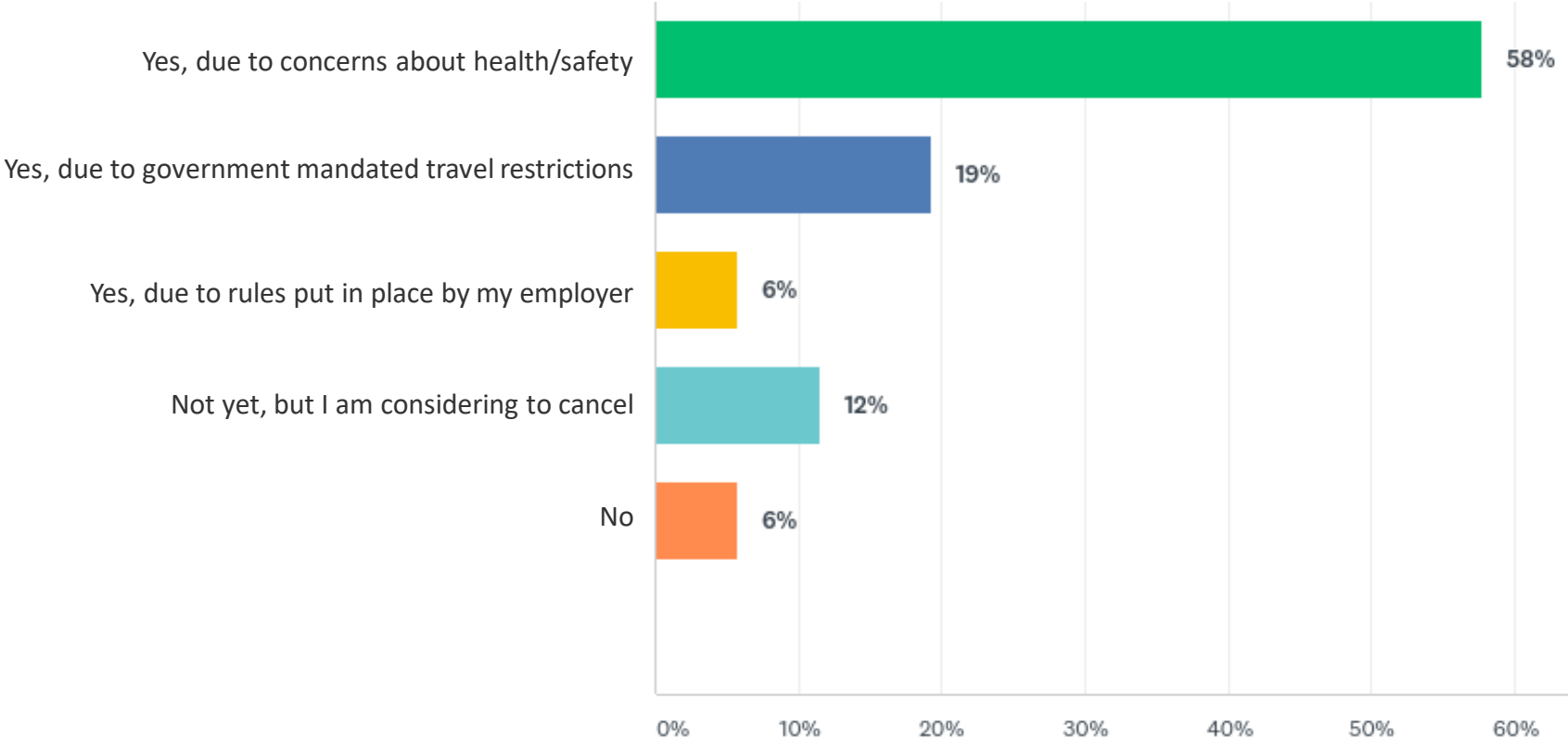
Is your company restricting business-related travel within Vietnam?



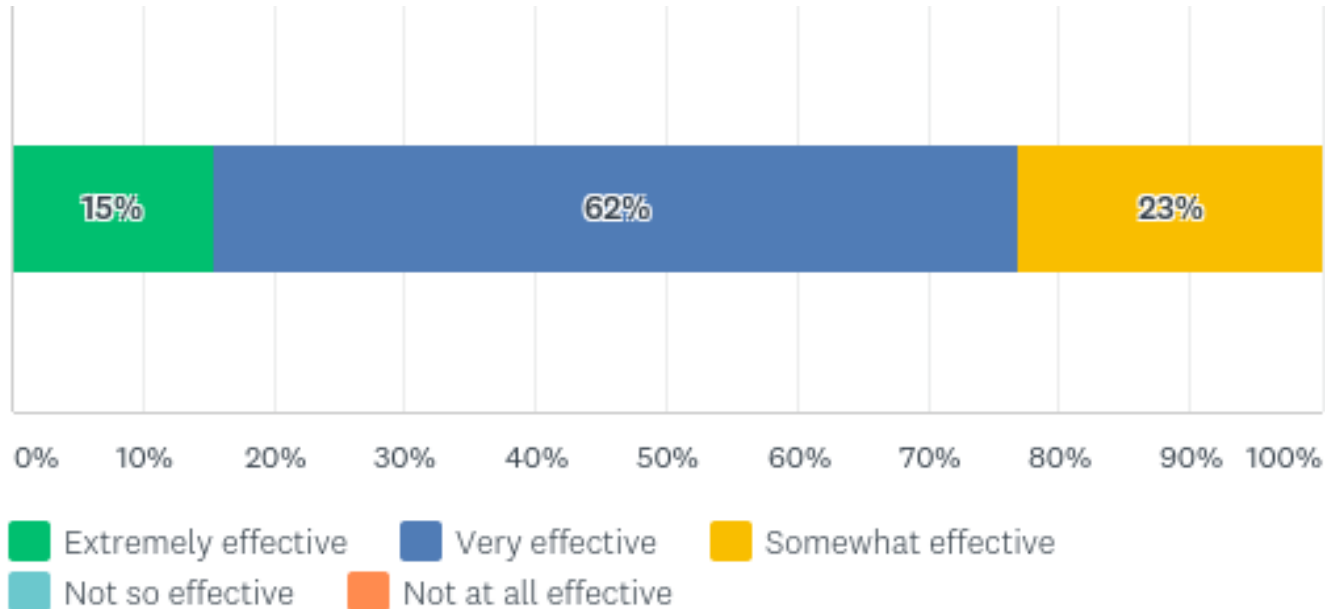
Are travel restrictions preventing you from doing your job effectively?



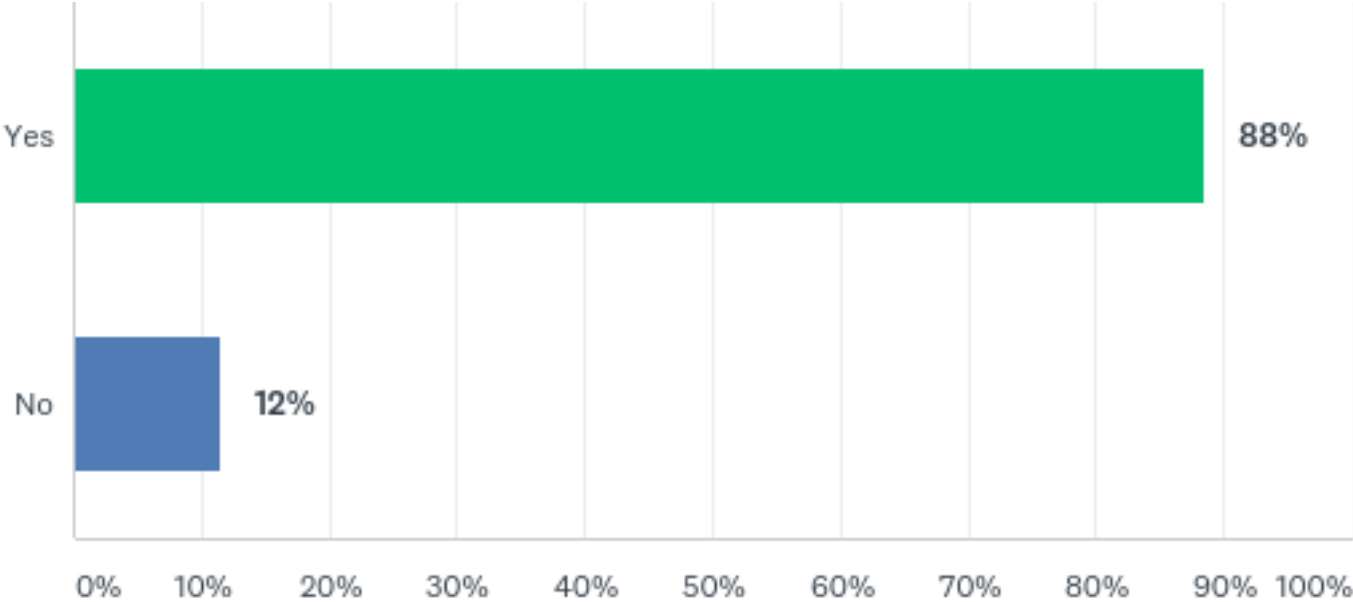
Have you and/or your family cancelled personal travel due to the coronavirus outbreak?



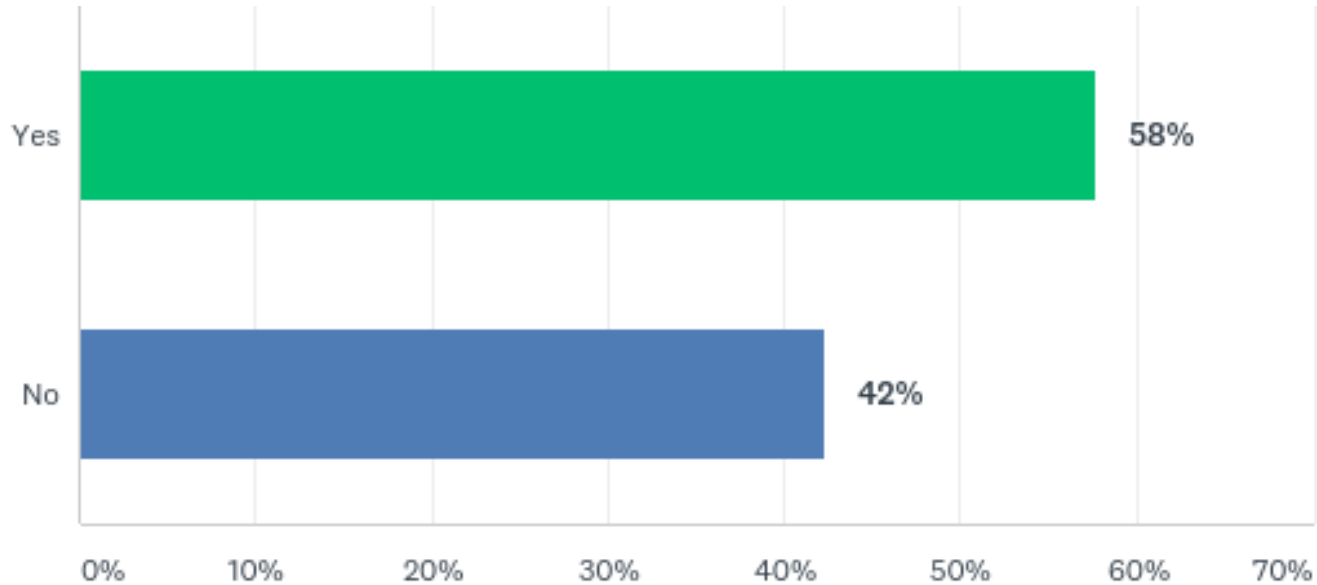
How do you rate the Vietnamese government's response to the coronavirus crisis?



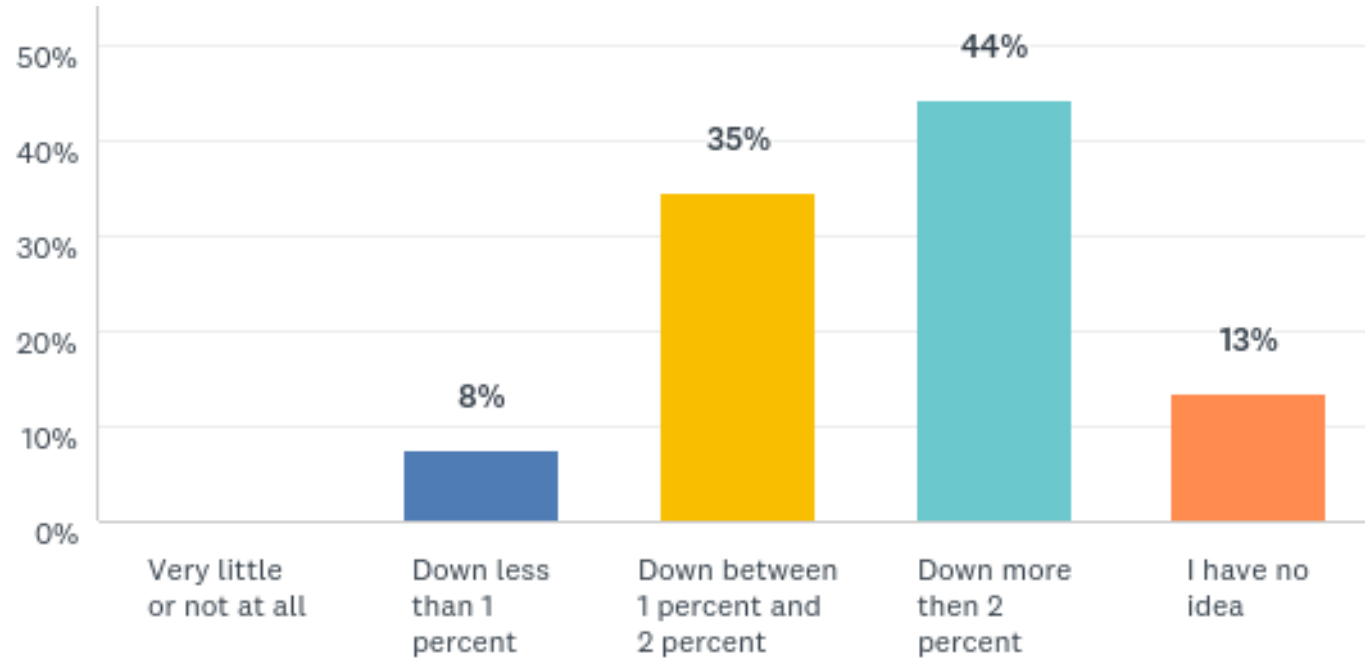
Do you think the Vietnamese Government has been effective in communicating health and safety updates with respect to Covid-19?



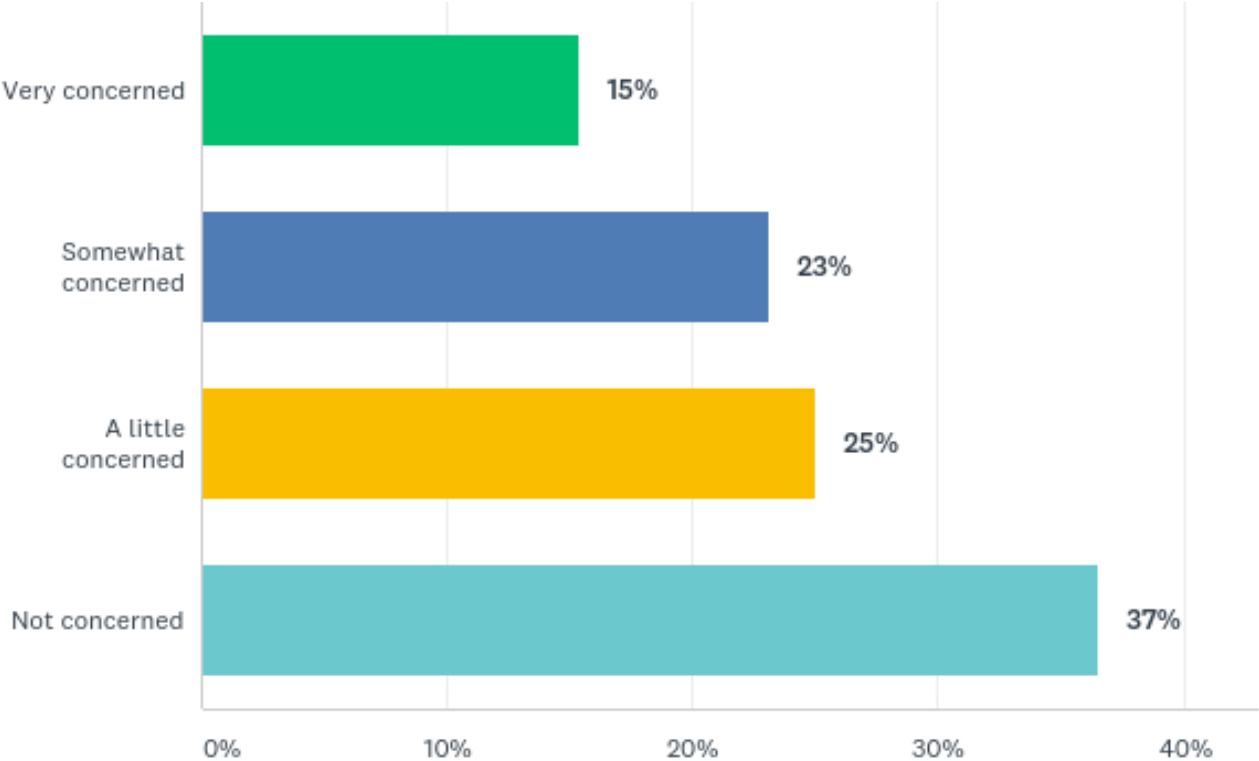
Do you think the Vietnamese Government has been effective in addressing the potential economic impact of Covid-19?



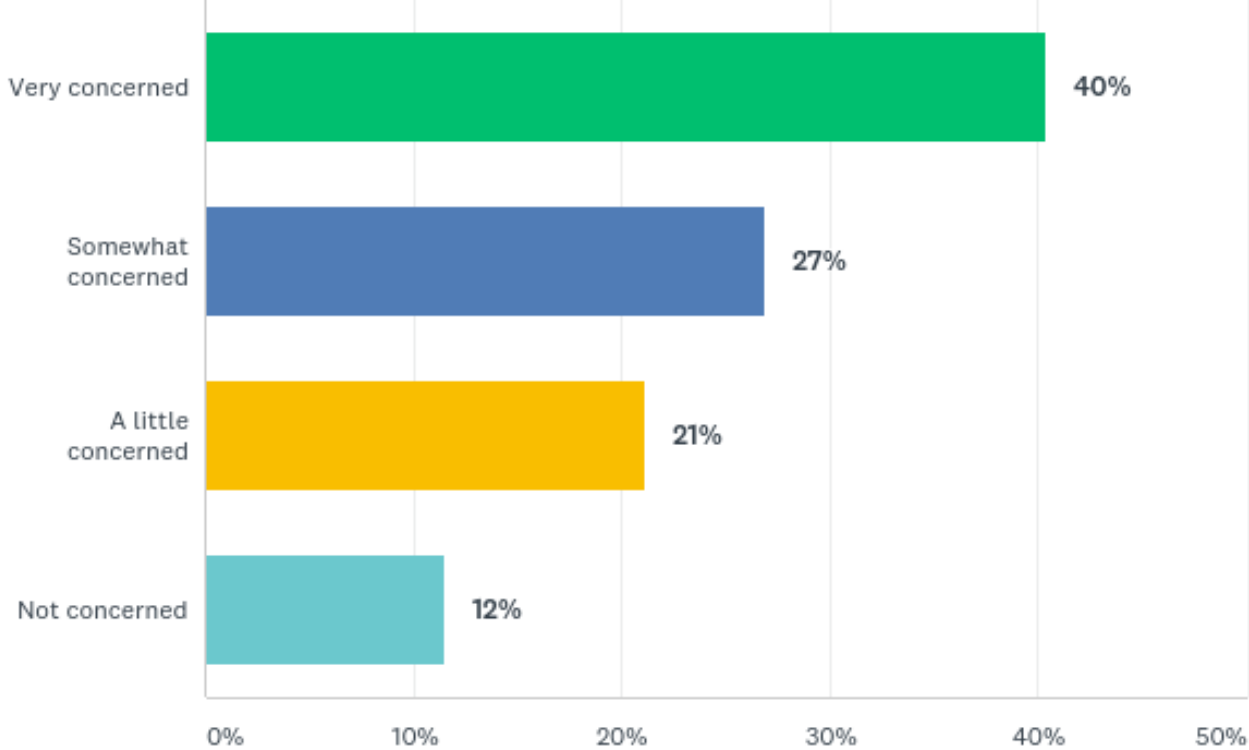
What impact do you estimate the coronavirus will have on Vietnam's GDP in 2020?



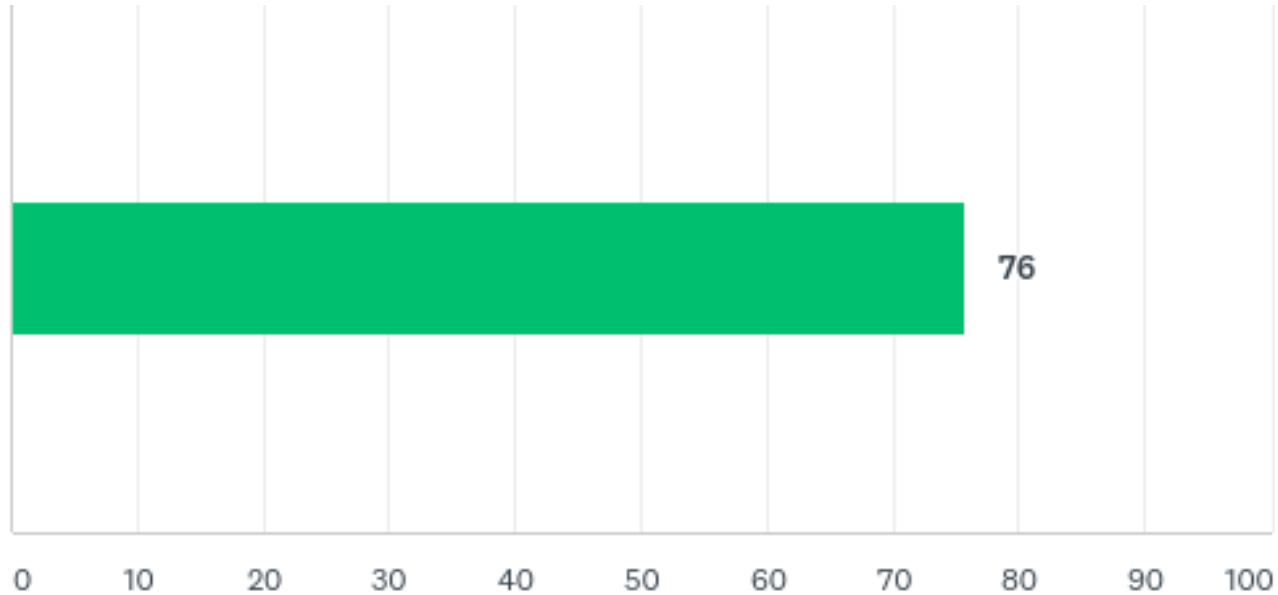
How concerned are you that Covid-19 will have a negative impact on Vietnam's reputation as a good place to do business?



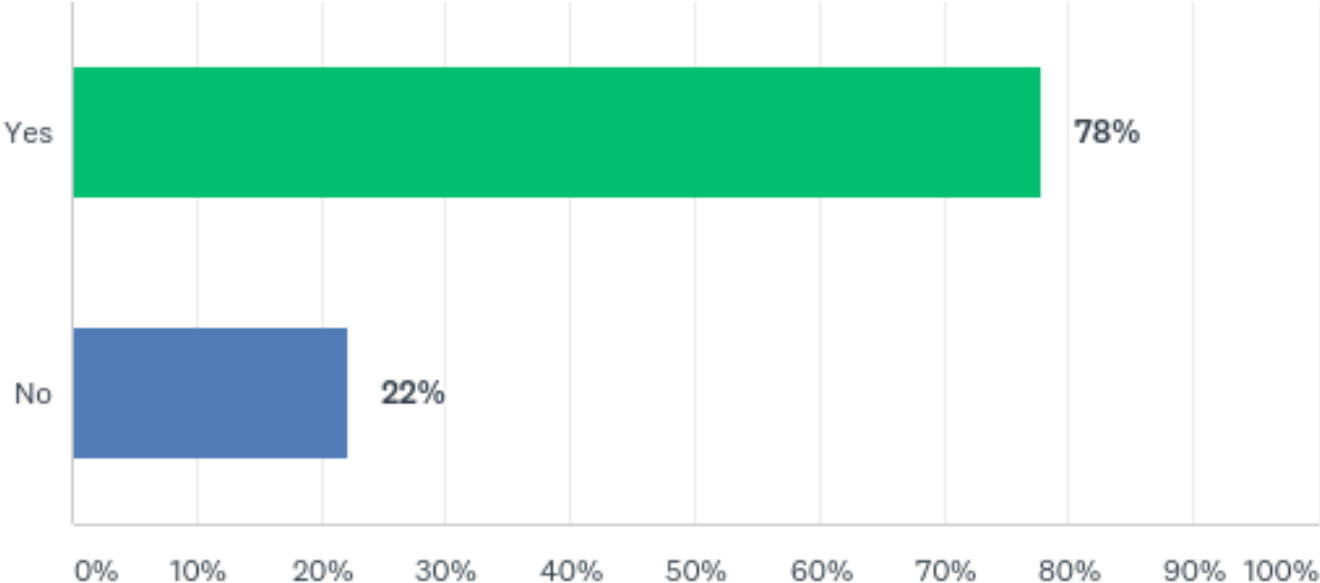
How concerned are you about the spread of misinformation about Covid-19 and the impact it might have on your business?



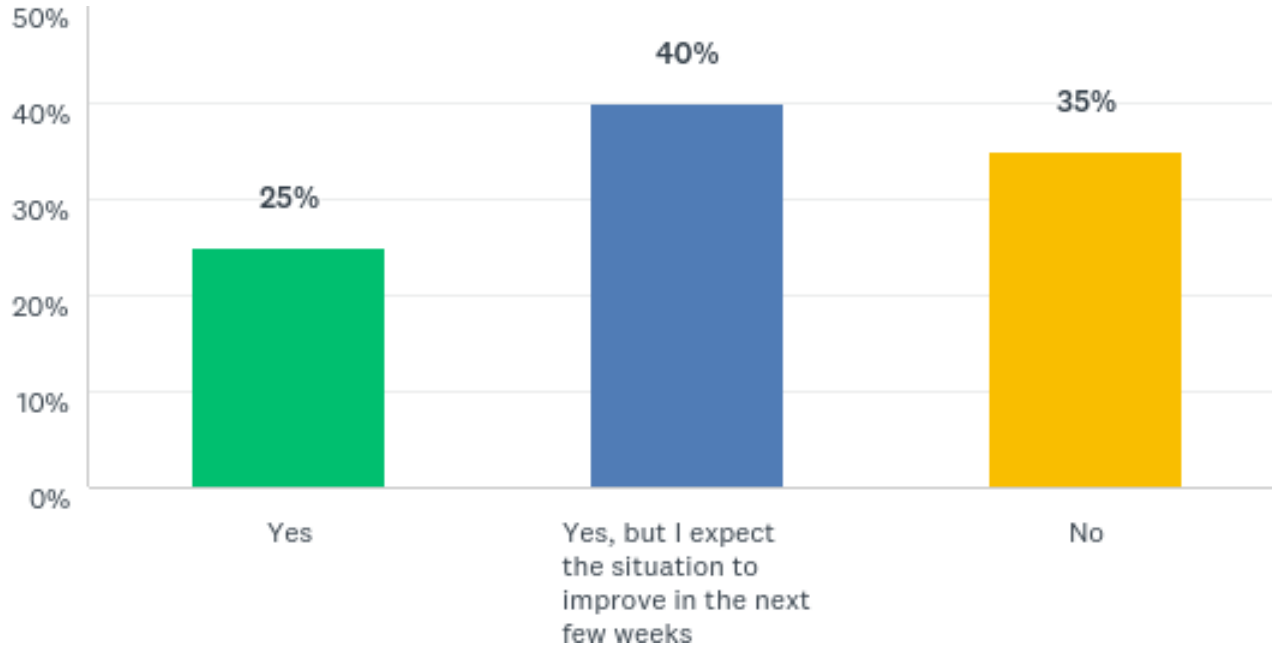
For manufacturing companies, what percentage of your normal capacity are you operating at right now?



For manufacturing companies, does your company have sufficient staff to run a full production line?



Are you experiencing difficulty sourcing supplies/materials due to disruptions from the coronavirus?



Top 7 biggest business challenges for manufacturing companies

(1 = the biggest challenge)

- 1 - Reduced demand for my products
- 2 - Logistics
- 3 - Cash flow management
- 4 - Finding alternative materials/goods supplies
- 5 - Inventory management
- 6 - Rising costs
- 7 - Lack of staff

It isn't all bad news: Top 4 things people enjoy right now

- 1 - Reduced traffic
- 2 - More time to spend with family at home
- 3 - Better air quality
- 4 - No crowds of people

AmCham Hanoi was founded in 1994 to provide a network for American businesses in Vietnam, and currently has around 700 members, comprised of a diverse group of representatives from the business and development community. Recognized by the Prime Minister for our contributions to improve the business climate, our mission is to increase trade and investment between the United States and Vietnam. This is accomplished through a variety of activities, including legislative and administrative reforms, networking, business briefings, trade missions, informative publications, and much more. AmCham is the “Voice of American Business” in Vietnam – led by a dynamic Board of Governors, dedicated Committee Chairs, and a team of professional staff advocating and working on your behalf. We welcome anyone interested in promoting business and trade links between the United States and Vietnam. Our members are united in the belief that an economic system based upon free trade, open markets and private enterprise creates employment, prosperity and stable development.

www.AmChamHanoi.com